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Appendix: Overview of the cases

This appendix provides an overview of the thirty case studies that were part of this research. Due to reasons of privacy, the cases are presented in one list, without subdivisions into exploratory case studies, field-test case studies, and test case studies. The cases are listed in alphabetical order. First the company name is given, followed by the names and functions of the expert and apprentice.

1. Akzo Nobel

Expert: Herman van Linschoten, park manager & drs.ing. Paul Hogewoning, manager QHSE

Apprentice: Stefan Kroes, student Facility Management

2. Adviescollege voor de Markt

Expert: Karin Kalverboer, secretary-manager

Apprentice: Joris Duindam, student Management & Organisation

3. ARGO

Expert: dr. Peter van Linschoten, director

Apprentice: Erik Volders, student Business Development

4. Astron

Expert: dr. Hanno Holties, head of the system group

Apprentice: Mark Bokhorst, student Mens & Informatica

5. Avebe

Expert: dr. Jos van der Meer, director Technology/Research & Development

Apprentice: Martin van Wilgenburg, student Business Development

6. Bioclear

Expert: drs. Sytze Keuning, director

Apprentice: Joost Sterenborg, student Business Development

7. Blauwe Lint

Expert: Edo Jans, project leader

Apprentice: Marleen Geerdinck, student Marketing in Economics

8. Business Intelligence
Expert: dr. Bert de Brock, lector
Apprentice: Niek Huizenga, student Communication Systems

9. De Vries Kozijnen
Expert: Oene Wassenaar, director of Operations
Apprentice: Justin Drupsteen, student Operations and Supply Chain Management

10. Dierenpark Emmen
Expert: mr. Cathalijne Elings, director of Commerce
Apprentice: Jessica Offenbergh, student Business Development

11. Essent
Expert: ing. Tiemen Schra MBA, director Infraservices & Coen Meijers, manager
Apprentice: Bregje Wiersma, student Human Resource Management

12. Europrovyl
Expert: drs. Erik van Dijk, managing director
Apprentice: Pieter Piersma, student Business Development

13. Facilitair Bedrijf
Expert: Theo Peeters, deputy director
Apprentice: Marchien Angeli, student Facility Management

14. Friesland Bank
Expert: mr. Herman de Wilde FFP, district director
Apprentice: Christal Slim, student Tax Law

15. Gasunie Research
Expert: ir. Onno Florisson, project manager & Helmer Horlings MSc, MTD, researcher
Apprentice: Susan Schwarte, student Marketing

16. GN-IX
Expert: Bix Jacobse, director
Apprentice: Theo Hoeksema, student Information Technology

17. Intervema
Expert: drs. Guus van Berckel, director
Apprentice: Martijn Platzer, student International Business

18. Jansen & Heuning

Expert: ing. Jur Lommerts, director

Apprentice: Wouter van der Goot, student Business Development

19. Jet Stream

Expert: Stef van der Ziel, director

Apprentice: Anne Willemijn Engelsman, student Business Development

20. KNN Milieu

Expert: dr. Klaas Jan Noorman, director

Apprentice: Dirk Koppert, student Business Development

21. Koopmansmeel

Expert: Henk Bijma, head of production

Apprentice: Jolien Drent, student Operations and Supply Chain Management

22. Pecoma

Expert: drs. Martijn Tromm, Knowledge Engineer

Apprentice: drs. Diederik Kraaikamp, Artificial Intelligence

23. Pentascope

Expert: Engbert Breuker, chief emotional officer

Apprentice: Noortje Mulder, student Human Resource Management

24. PeoplePro

Expert: drs. Gerard Angenent, director

Apprentice: Karin Doornbos, student Human Resource Management

25. Plas & Bossinade

Expert: mr. Oege Jan Leegstra, notary

Apprentice: Mariëtta van Dijk, student of Law

26. Thoraxcentrum

Expert: dr. Tjark Ebels, Head of Thoraxcentre

Apprentice: Leontien Geven, student of Medical Science

27. TNO ICT

Expert: dr. Jan-Jaap Aué, manager E-business/IT & drs. Richard Kerkdijk, security consultant

Apprentice: Fleur Mevissen, student Business Development

28. TOP bv

Expert: Martin Pathuis, director

Apprentice: Mans Loman, student Process Technology

29. Vertis I

Expert: drs. Ronald Damhof, managing consultant

Apprentice: Jelle Lute, student Information Technology

30. Vertis II

Expert: drs. Frederik Hofstra, consultant business intelligence

Apprentice: Dennis Pekelder, student Information Technology